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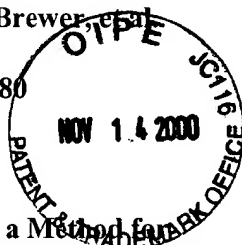
IN THE UNITED STATES PATENT AND TRADEMARK OFFICE **RECEIVED**

In re application of: Brewer, et al

Serial No.: 09/599,180

Filed: 06/22/00

For: **Apparatus and a Method for
Diagnosing Problems on a Network
Computer**



§ Group Art Unit: 2756

§

§ Examiner: UNKNOWN

§

§ Attorney Docket No.: AUS000213US1

§

NOV 20 2000

Technology Center 2100

Certificate of Mailing Under 37 C.F.R. § 1.8(a)

I hereby certify this correspondence is being deposited with the United States Postal Service as First Class mail in an envelope addressed to: Assistant Commissioner of Patents, Washington, D.C. 20231 on November 10, 2000

By: Dell Whitton

Dell Whitton

TRANSMITTAL DOCUMENT

Assistant Commissioner of Patents
Washington, D.C. 20231

Sir:

ENCLOSED HEREWITH:

- Letter to the Official Draftsman;
- 6 pages of drawings; and
- Our return postcard.

No additional fees are believed to be necessary. If, however, any additional fees are required, I authorize the Commissioner to charge these fees which may be required to Deposit Account No. 09-0447. No extension of time is believed to be necessary. If, however, an extension of time is required, the extension is requested, and I authorize the Commissioner to charge any fees for this extension to Deposit Account No. 50-0392.

Respectfully submitted,

Duke W. Yee

Duke W. Yee

Registration No. 34,285

CARSTENS, YEE & CAHOON, LLP

P.O. Box 802334

Dallas, Texas 75380

(972) 367-2001

ATTORNEY FOR APPLICANT



UNITED STATES PATENT AND TRADEMARK OFFICE

ATTORNEY DOCKET NO. AUS000213US1

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LDS
1-13-01

In re Application of: **Brewer, et al.**

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Problems on a Network Computer**

NOV 20 2000

Technology Center 2100

LETTER TO THE OFFICIAL DRAFTSMAN

Assistant Commissioner of Patents
Washington, D.C. 20231

Sir:

Submitted herewith are formal drawings (6 sheets) for the above-identified application.

Respectfully submitted,

Duke W. Yee
Registration No. 34,285
Carstens, Yee & Cahoon, LLP
P.O. Box 802334
Dallas, Texas 75380
(972) 367-2001
ATTORNEY FOR APPLICANT

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on

11-10-00

by

Pell Whitton